

OneFamily Member Benefits Prize Draw – Terms and Conditions

(Effective from: 10th April 2026)

This document sets out the terms and conditions applicable to the OneFamily Member Benefits Prize Draw – Terms and Conditions. Participants shall be bound by these rules upon claiming the offer and are advised to read these terms before proceeding.

1. A monthly prize draw will take place with all newly registered member benefits customers and active members.
2. There are 10 winners of the Prize Draw each month, each receiving a £100 worth of vouchers.
3. These prizes are non-transferrable and no cash or other alternatives will be offered. OneFamily reserve the right to substitute the offer with another of equivalent value without giving notice.
4. Participants will be entered into the Prize Draw automatically if they have registered as a member benefits customer in the calendar month prior to the draw taking place or logged in to their member benefits account within the calendar month prior.
5. Only one entry will be counted per participant.
6. There is no entry fee and no purchase necessary to enter.
7. The Prize Draw is open to UK residents aged 16 years or over.
8. Employees of OneFamily are not eligible to enter.
9. The promoter of the Prize Draw is OneFamily - a trading name of Family Assurance Friendly Society Limited.
10. The winners of The Prize Draw will be chosen at random by an independent person during the first working week of the following month and their decision shall be final and binding.
11. All winners will be contacted no later than 2 weeks after the entry cutoff date. If a winner does not respond within 28 days, or if their entry does not meet these terms and conditions, their entry will be discounted, and another winner will be chosen in their place. Once a new winner has been chosen, the original winner's entry will be void and they will not be eligible to claim the Prize.
12. In any case of circumstances beyond OneFamily's reasonable control, we reserve the right to cancel, extend or shorten the period of participation or alter in any way whatsoever the terms and conditions of this Prize Draw.
13. OneFamily cannot accept any responsibility for any damage, loss, injury or disappointment suffered by any participant entering the Prize Draw or as a result of accepting the Prize. Nothing shall exclude OneFamily's liability for death or personal injury as a result of its negligence.
14. OneFamily must make available information that indicates that valid awards took place. To comply with this obligation OneFamily will send the surname and county of prize winners to anyone who writes

to OneFamily Member Benefit Prize Draw, Marketing Team, OneFamily,16-17 West Street, Brighton, East Sussex, BN1 2RL one month after the closing date.

15. If you object to any or all of your surname and county being published or made available, please contact us in such circumstances. OneFamily must still provide the information to the Advertising Standards Authority on request.

16. In the event of any legal dispute in relation to the Prize Draw, English law will apply, and the dispute shall be subject to the exclusive jurisdiction of the Courts of England and Wales.

17. OneFamily reserve the right to amend or alter the terms and conditions of the offer at any time, without notice.