



IT DIGITAL TESTER

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| Department: | IT |
| Reports to: | Head of IT Digital |
| Direct reports: | 0 |
| Contract status | 12 Months Fixed Term Contract |
| Hours per week | 37.5 |

Purpose of the role:

Contribute to the testing activity within the OneFamily IT Digital Team aligned to industry standards and internal strategies. In addition, the role should champion Digital Transformation across OneFamily by promoting knowledge and understanding of the IT Digital platforms.

Key accountabilities:

- Responsible for the functional testing of the IT Digital Assets
- Create and maintain appropriate test assets (e.g. test cases, defect reports, progress reports) for all IT Digital testing
- Influence the improvement of quality of OneFamily's online presence, throughout the development lifecycle.
- Liaise and collaborate with other test functions across the business to support shared responsibilities
- Work in conjunction with automation testers to develop and maintain a suitable level of automated regression tests to cover the IT Digital Assets
- Identify and suggest new tools, technologies and working practices that support the continued programme of change, growth and development of OneFamily
- Provide guidance, expertise and encourage self-improvement to support a digitally focused culture at OneFamily.
- Work across multiple work streams and escalate resource requirements when necessary

Skills, knowledge & experience:

- Experienced functional tester, familiar with web testing practices
- Familiar with industry standard testing principles and methodologies
- Strong communication skills, both written and verbal, across organisational hierarchy
- Strong attention to detail and ability to challenge when appropriate
- Able to take a pragmatic approach to testing aligned to the risk appetite of the business and to support a 'test and learn' approach to delivery
- Good understanding of responsive design, browser & device testing using appropriate tools (e.g. Browserstack)

- Good understanding of EA legislation, W3C standards and usability testing
- Good understanding of security best practices and OWASP guidelines
- Ability to estimate, plan, prioritise and deliver to deadlines without compromising quality
- Good knowledge of digital technologies and drive for self-improvement to expand on current knowledge
- ISEB/ISTQB Foundation accredited
- Good knowledge of Software Development Lifecycles and experienced in working within an Agile environment

Values behaviours:

Our values help define who we are as OneFamily. They come from the beliefs we hold, the way we behave and how we want to work together for our customers.

- Work together
- Be innovative
- Make our members' lives better
- Be trusted by our customers
- Be the best

Our values are unique to our brand. They give us purpose and focus. They are vital in helping us all 'do the right thing'. If we are confident that we are true to our values, then we can be sure that we are doing the best for our customers.