



onefamily  
modern family finance



# Their Child Trust Fund

## Next Steps

# Getting your teen ready to take control

As your teen approaches their 18th birthday, now's the time to start thinking about what comes next. They'll need to take over their Child Trust Fund and will be able to decide how they want to use the money.

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# How your teen can take control of **their account**

When your teen turns 18, legal responsibility passes to them. They'll need to create their own online account to be able to access their money. So, this is a great opportunity to discuss their life goals and help them to plan how their Child Trust Fund money could bring them closer to achieving them.

To support them through the process, there are a few things you can help them do before their 18th birthday.



Get your teen set up as manager of the account. They can do this any time after they turn 16 at [onefamily.com/your-account](https://onefamily.com/your-account).



They will need their National Insurance number to take over the account. If they don't know where this is, we can help. Visit [onefamily.com/ni](https://onefamily.com/ni).

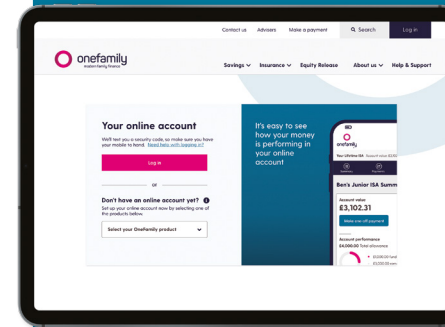


Help them to consider their options so they're ready to let us know their choices once they turn 18. Visit [onefamily.com/nextsteps](https://onefamily.com/nextsteps) to find out more.

## What if my teen can't take ownership of the account?

We understand that some teens might not be able to give instructions themselves due to disability or a medical condition. As the money is legally theirs, we will need some more details and documentation if someone is looking to act on their behalf.

**Please contact us on 0333 220 5067\* and we can guide you through what we need.**



## Register for an online account

Your teen will need to register for their own online account to access their money. They can do this now so that their account is set up ready when they turn 18.

Head to [onefamily.com/your-account](https://onefamily.com/your-account) to get started.

# How **payments will change**

Once your teen turns 18, it won't be possible to pay any more money into their Child Trust Fund.

## Existing payments

If you have a Direct Debit set up, we'll cancel this shortly before your teen's 18th birthday.

## One-off payments

If you want to make any last-minute payments into the account, now is a really good time, as we'll also stop accepting one-off payments shortly before their 18th birthday.

## Ways to pay:

- Go to [onefamily.com/pay-in](https://onefamily.com/pay-in)
- Send a cheque made payable to OneFamily or your child to FREEPOST ONEFAMILY (please note, this is the full address). Please ensure on the reverse side of the cheque you write the child's name, date of birth, account number and your name and address

## Making payments after they turn 18

If your teen decides to keep investing with us in an ISA or Lifetime ISA, you can continue helping them save up to the annual ISA allowance limit. You'll need to set up a new Direct Debit once the new account is up-and-running.



# Your teen's choices at 18

Broadly speaking, your teen **has three options:**



## Keep on investing for the future

The money in your teen's Child Trust Fund could be the start of something huge. By transferring it into a Stocks and Shares ISA or Lifetime ISA, they could continue to grow their money. They can then use it towards a future goal, such as buying their first home, further education or even starting their own business.



## Take some money out now, but keep some invested

It doesn't have to be all or nothing. Your teen can take some money out now, to buy something specific or just to have fun with, and keep the rest safe from temptation.



## Take all the money out now

If they'd like to, your teen can take all the money out as soon as they turn 18. This might be the best option for them, but it's a good idea to help them plan how the money will be spent before they take it out, otherwise it's far too easy for it to quickly disappear!

## How they'll access their money

Your teen can withdraw money either by bank transfer or by asking us to send a cheque.

You'll be reassured to hear that we take security seriously. That's why your teen will need to prove their identity before we let them take any money out.

If they decide to withdraw money using a bank transfer, they'll need to download an app called Yoti. Yoti allows your teen to upload ID documents, such as their passport or driving licence, so we can make sure any requests they make really are coming from them and not someone

pretending to be them. You can find out more about Yoti here: [onefamily.com/yoti](https://onefamily.com/yoti).

## There's no rush

Your teen will be able to log into their online account to let us know their decision as soon as they turn 18.

But there's no pressure to decide straight away. It's unlikely they'll be given a lump sum like this very often in their life and it's important that they understand how they can make the most of this opportunity.

If we don't hear from your teen, the money will simply stay in the Child Trust Fund until they decide what to do.

# Being part of OneFamily

**We're owned by our members for our members.** This means we don't have shareholders to pay, so we can reinvest our profits to benefit our members and their families.

As a member-owned business, we want to have a positive impact on those around us. Our **Inspiring Better Futures** vision underpins our commitment to supporting our customers and communities, creating an inclusive and diverse work environment and giving our Stocks and Shares ISA and Lifetime ISA customers the option to invest in a climate-focused fund.

We think that **financial products should be accessible to everyone** regardless of how much money they have to invest. That's why our products have low investment levels and minimum contributions, giving more people the opportunity to save regardless of their circumstances.



We've been helping families make the most of their money for over 49 years



We currently look after the finances of nearly 1.6 million people in the UK\*

Our Young Person's Education Grants have helped hundreds of people with the essential costs of learning



We currently manage over £5.5 billion of our customers' money\*



We've established partnerships with local and national charities that champion access to education and improving life chances for people from disadvantaged backgrounds.

\*Figures correct as at May 2024 .

# Continuing to save with OneFamily

If your teen decides to keep some, or all, of their money invested, we have two options available at OneFamily.

As soon as they turn 18, they'll be able to simply transfer their money into one, or split it between both, from their online account.

**Remember: they can take some money out as well if they'd like to!**

With our Lifetime ISA and Stocks and Shares ISA, we invest in stocks and shares as we believe this provides the best opportunity for long term growth. However, you should remember that the value of stocks and shares can go down as well as up, which means your teen could get back less than they put in.

**Learn more about reinvesting a Child Trust Fund with OneFamily at: [onefamily.com/reinvest](https://onefamily.com/reinvest)**



## Save for their first home with our Lifetime ISA

Lifetime ISAs are a type of account designed to help people save for their first home. The government will top up everything your teen invests in a Lifetime ISA by 25%, but they must use this money to buy their first home.

They can put up to £4,000 into a Lifetime ISA each tax year, which would mean an extra £1,000 being added to their savings pot every year!

But they should be certain they want to use the money to buy a home - if they withdraw money for anything else they will be charged a withdrawal fee (unless they're turned 60, when they can withdraw money for anything they like).

Important information about our Lifetime ISA:

- They must have money in their Lifetime ISA for at least 12 months before withdrawing it to buy their first home (which can't cost more than £450,000)
- They can keep paying into their Lifetime ISA until they're 50 years old. If they take money out before they turn 60 for anything other than buying their first home, they'll be charged a 25% penalty fee, which will leave them with less than they've put in

## Save for anything they want with our Stocks and Shares ISA

If your teen wants to keep saving for something other than their first home or they're not yet sure what they'll use the money for, our Stocks and Shares ISA could be a good option.

They can use the money they put into a Stocks and Shares ISA however they like and withdraw money at any time with no penalties for taking it out.

This makes it a good option if they think they might need to dip into their savings in the next few years but still want to make their money work hard for them.

Important information about our Stocks and Shares ISA:

- Your teen can transfer as much of their Child Trust Fund into our Stocks and Shares ISA as they like. They could even split it by putting some money into a Lifetime ISA
- They can then pay up to £20,000 into ISAs each tax year, no matter how much they transfer from their CTF (tax year runs April to April)

# Investing in the future

Now is a time of change. For both your teen and the planet.

Today, the impact of climate change affects everything we do and the decisions we make in our daily lives, from what car we drive, the food we eat and even the company we decide to work for. That's why we give our Stocks and Shares ISA and Lifetime ISA customers the option to invest in a fund that takes into account the climate credentials of the companies it invests in.

Both our Stocks and Shares ISA and Lifetime ISA give your teen the choice of two funds: Global Equity and Global Mixed.

When deciding which shares to buy, our **Global Equity** fund takes into account how sustainable companies' business models are and what they're doing to lessen their negative impact on the environment.

With our **Global Mixed** fund, at least 65% of the money is invested in lower risk, fixed-interest assets, while up to 35% is invested in climate-focused company shares via the Global Equity fund.

When a fund considers the environmental impact of the companies it invests in, those companies are given another reason to work towards being more climate-conscious.

## Global Equity **100**

A more adventurous long-term investment option, which invests up to 100% in company shares.



Please remember that value of stocks and shares can fall as well as rise. This is normal for this type of investment, but it does mean your teen could get back less than has been paid in.

## Global Mixed **35**

A more cautious long-term investment, which invests up to 35% in company shares and at least 65% in lower risk, fixed-interest assets



To find out more, visit [onefamily.com/fund-choice](https://onefamily.com/fund-choice)



## Young Person's Education Grants

OneFamily members can apply for a Young Person's Education Grant of up to £250 to go towards the cost of training or educational needs. They could use it to pay for a course, travel to an apprenticeship, buy equipment they need to start their chosen career, or anything else that will help them get started.

### Who can apply?

As a Child Trust Fund account holder, you're eligible to apply on behalf of your teen! Once they take over as the Registered Contact for the Child Trust Fund they can apply for themselves.

OneFamily members must have an active account throughout the application process and be applying for themselves or a young person who is aged 15-19 at the time of application.

The grant must be used towards the cost of education, training or work experience in the near future.

### How can I apply?

Applications are open throughout the year and grants are awarded to OneFamily members via quarterly randomised draws. To apply, simply visit [onefamily.com/education-grants](https://onefamily.com/education-grants).

When you apply, you'll be entered into two quarterly draws. If you aren't successful after two draws, you can reapply as long as the young person you're applying for still meets the eligibility criteria.




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**Please contact us  
if you have  
any questions**

 [onefamily.com](https://onefamily.com)

 [customerservices@onefamily.com](mailto:customerservices@onefamily.com)

 0333 220 5067\*

 OneFamily, 16-17 West Street, Brighton BN1 2RL

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\*We're open 9am - 7pm Monday to Friday and 9am to 1pm Saturday. Calls may be monitored and recorded for training purposes. Calls to 0333 numbers are charged at local rate and will normally be part of any inclusive minutes provided with phone packages, even when calling from a mobile. The actual cost will depend on your provider's tariff. For more information please contact your provider.

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